Addendum No. 1

Issued: May 24, 2012

RFP #12-005-59
Telecommunications Equipment – Professional Installation and Annual Maintenance Services (Shelby County Information Technology)

TO ALL PROSPECTIVE BIDDERS:

The above described RFP has been modified to reflect the following changes.

Section IX, Purpose/Scope of Work:

1. Professional Installation Services:
   In addition to information previously provided, please base labor on the following assumptions:
   - Selected Contractor will upgrade the existing CS1000E located in Data Center # 2 to release 7.5 as an HA system. There will be (2) MG1010 Chassis in this location to support the required equipment and end-users.
   - Selected Contractor will program and test the new SMG (1010 Chassis) located in Data Center # 1. There will be (1) MG1010 Chassis in this location to support the required equipment and end-users.
   - Selected Contractor will program and test (1) MG1010 Chassis located in the East Admin IDF that will replace the existing CS1000M hardware.
   - Selected Contractor will program and test (2) MG1010 Chassis located in the Corrections IDF that will replace the existing Fiber Remote IPE hardware.
   - Selected Contractor will program and test (1) MG1010 Chassis located in the Health Department IDF that will replace the existing CS1000M hardware.
   - Selected Contractor will program and test (3) MG1010 Chassis located in the Justice Center IDF that will replace the existing CS1000M hardware.
   - Selected Contractor will program and test (1) MG1010 Chassis located in the Juvenile Court IDF that will replace the existing CS1000M hardware.

NOTE: All MG1010 Chassis will be configured so that they will register to the Primary Call Server DC2 and a Geo-Redundant Call Server (DC1) in the event that the DC2 Call Server pair is unreachable.
Selected Contractor will reprogram a maximum of 5700 end user stations which are to be migrated to the CS1000E (includes both TDM and IP). This programming will be done in a phased approach (by department). This quantity may be reduced and Shelby County is requesting all contractor responses include rates for labor in blocks per 100 users. Example:

- Selected Contractor will program the customer provided 1006r server in DC2 base system and 1006r (HA) redundant server in DC1.
- Selected Contractor will reprogram 2620 Call Pilot Standard Voice User Mailboxes on the new customer provided 1006r HA pair. All existing users will be migrated from the other 4 previous platforms.
- Selected Contractor will reprogram all existing Call Pilot applications on the new system platform. There are approximately 160 applications to be migrated.
- Selected Contractor will program the new Session Manager servers (HA) in both DC2 and DC1 to replace the existing NRS applications.
- Selected Contractor will program the new System Manager server located in DC2.
- Selected Contractor will program and test both the Primary and Alternate Sipera SBCs to provide SIP trunking to the customer’s carrier which will replace existing PSTN connectivity from the former systems.

Shelby County will rack / stack all MG1010 Chassis and associated server hardware. Shelby County will provide all power, ground, UPS, and MDF (Switch Tails) cabling to support the new chassis. Shelby County will place and test both analog and IP Stations which are to be reprogrammed on the new CS1000E. Selected Contractor will only be responsible to provide labor to program the base systems, as well as reprogram all analog, digital, and IP stations to be migrated to the new platform.

All other requirements of this RFP remain unchanged.

Sincerely,

Signed Original On File

Debra D. Louis, Buyer
Purchasing Department
Shelby County Government