



**NEWS from the Shelby County Mayor's Office  
of Innovation & Performance Analysis**

***Lee Harris, Mayor***

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11<sup>th</sup> Floor, 160 North Main, Memphis, Tennessee 38103

**FOR IMMEDIATE RELEASE**

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**TWO SHELBY COUNTY GOVERNMENT DIVISIONS EARN NATIONAL  
“TRENDSETTER” AWARD**

*Shelby County Information Technology Services and the Memphis and Shelby County  
Division of Planning and Development received the award for “Ultimate Citizen Experience.”*



*(from left to right: Matthew Jones from Accela, Inc., Marie Holyfield, Nidia Logan-Robinson,  
Colleen Funk, and Shea Stock )*

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**Shelby County, TN** – Shelby County Information Technology Services (ITS) and the Memphis and Shelby County Division of Planning and Development (DPD) have received the national “Trendsetter” award for “Ultimate Citizen Experience” from Accela, Inc., an industry leader in government software for community development.

The award celebrates the creation of the Develop901 Project Locator, an interactive mapping tool now accessible to the public at [www.develop901.com/projectlocator](http://www.develop901.com/projectlocator). Members of IT Services and the Division of Planning and Development produced the tool to allow residents, businesses, and developers to access current and historical data about development projects in Shelby County.

Hosted by Accela, Inc., the annual Trendsetter Awards recognize innovative government agencies and individuals who use new technologies, digital strategies, and other modernization methods to deliver services to their residents. The “Ultimate Citizen Experience” category recognizes organizations that have improved the design and delivery of government services by creating user-friendly online experiences to process requests and rapidly identify and resolve issues.

Two Information Technology Services employees were recognized as “trendsetters”: Marie Holyfield and Matt Sherill. Additionally, Nidia Logan-Robinson, Colleen Funk, and Shea Stock were recognized on behalf of the Division of Planning and Development.

This is the second consecutive year that Shelby County Government has earned a Trendsetter Award. In 2021, Shelby County Government was named a “trendsetter” in the Emerging Regulation category, after the Division of Planning and Development achieved 90% adoption of its Develop901 Online Permitting System, an improvement to their long-running paper application process.

**Sandra Perry, Shelby County Government Chief Information Officer:** “During the pandemic, our ITS team members were not satisfied with merely maintaining the status quo. They dedicated just as much time to thinking outside the box to deliver great service inside our organization and in the community. I’m incredibly proud of my team for their hard work and collaborative spirit. They are absolutely ‘trendsetters’ in technology.”

**John Zeanah, Memphis and Shelby County Division of Planning and Development Director:** “The Planning and Development team is always looking for ways to make it easier for Shelby

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County residents and businesses to accomplish their development goals and find out more about development in their communities. The Develop901 Project Locator is yet another tool the community can use. Kudos to Nidia, Colleen, and Shea for being forward-thinking and helping to bring this project to life.”

(End of Release)