SHELBY COUNTY DIVISION OF COMMUNITY SERVICES

COVID-19 COMMUNITY UPDATE · Community Services · Community Services Administration · Contracts · Grants Management · Community Services Block Grant

Director's Message

Our Response to Coronavirus

Dear Community Partners and Stakeholders,

Greetings! I hope this email finds you well. We are working diligently to keep our staff and our community safe during this time. We are following the guidance of our local, state, and federal officials and are taking the necessary precautions to ensure the safety of our staff and our customers. We are also working to ensure that our vulnerable populations are connected to resources and services.

I am reaching out to you to **encourage** you to **stay** focused **on your mission**. It is critical that we all do our part to keep our communities moving forward. We are all in this together and we must be mindful of the impact this virus will have on our communities. We must be prepared to assist our neighbors who are in need of assistance. We must be prepared to assist our local businesses and our local economy. We must be prepared to assist our local governments and our schools in meeting their needs.

I want to remind you that we are **stronger together than we are apart**. We can accomplish anything we set our minds to. We can do this! We can do it together! We can do it while practicing social distancing! We can do it while practicing good personal hygiene! We can do it while we are working from our homes! We can do it while we are working from our offices! We can do it while we are working in our communities!

We are in this together and we will get through this. We will find a new normal. We will find a way to do our jobs. We will find a way to serve our customers. We will find a way to serve our communities. We will find a way to serve our neighbors.

Stay safe and stay strong!

Kenny Gray, Director
Shelby County Division of Community Services
Shelby County Government

Safer at Home

Shelby County Government has issued a **Safer at Home** order for all ages. Number 20, under Shelby County Government Executive Order 001, is in effect until April 30, 2020 unless rescinded or extended. Under this order, residents are required to shelter at their place of residence except for essential activities, essential governmental functions, essential businesses, and essential minimum basic operations.

Please refer delivery partnerships to support the Safer at Home order. Information about delivery partnerships can be found at www.shelbycounty.com/covid19 under the Community Services tab.

Community Services Agency

Community Services Agency Provides Utility/Rent/Medicine Assistance

Community Services Agency (CSA) is assisting residents with the payment of Utilities, Rent, and Medicine. Residents can contact CSA at 901-544-7800 to request assistance. CSA is also **disconnection-free** for all customers until further notice. During this time, utility services will not be disconnected for customers who are unable to make payments.

Residents can also contact the Shelby County Community Services Agency Facebook page for information on other resources available in the community.

Currently, some SNAP, emergency and other rental assistance. We are communicating with our partners to see what other resources are available and will post information on our Facebook page as it becomes available.

For temporary commissions, all completed Utility Assistance Vouchers, any with supporting documentation, will be processed and mailed to the vendor/landlord/medical provider. Vendors/landlords/medical providers will be notified of the payment by the Community Services Agency. Residents will be notified by their landlord/medical provider when payment has been received.

Contact Information: Call Community Services Agency at 901-544-7800 or visit www.shelbycounty.com/covid19 for more information.

Community Services Agency

Crime Victims & Rape Crisis Center

Crime Victims & Rape Crisis Center is open and continues to provide services to victims of sexual assault, domestic violence, and other violent crimes. Services are provided by phone, text, and in person. Crime victims can also apply for financial assistance to help with medical bills, counseling, and other expenses.

What does this mean for victims and our agency partners?

Rape Crisis Hotline Services: Rape Crisis Hotline Services are available 24 hours a day, 7 days a week. Hotline services are provided by phone and text. Hotline services are provided by Crisis Intervention Specialists and Advocates. Crisis Intervention Specialists and Advocates are trained to provide crisis intervention, safety planning, and information and referral services to victims of sexual assault, domestic violence, and other violent crimes.

Medical: Sexual assault victims can continue to receive medical services. Victims can also receive a free medical exam without having to report to the police. Victims can also receive medical services without having to report to the police. Victims can also receive medical services without having to report to the police.

Counseling: Victims can continue to receive counseling services. Victims can also receive counseling services without having to report to the police.

Legal Services: Victims can continue to receive legal services. Victims can also receive legal services without having to report to the police.

Shelter: Shelter services are available. Victims can also receive shelter services without having to report to the police.

Victim Compensation: Victims can continue to receive victim compensation services. Victims can also receive victim compensation services without having to report to the police.

Victim Advocacy: Victim Advocacy services are available. Victims can also receive victim advocacy services without having to report to the police.

Information and Referrals: The agency can provide information and referrals to victims of sexual assault, domestic violence, and other violent crimes. Information and referrals can be provided by phone, text, and in person. Information and referrals can be provided to victims of sexual assault, domestic violence, and other violent crimes. Information and referrals can be provided to victims of sexual assault, domestic violence, and other violent crimes.

Crime Victims & Rape Crisis Center

Aging Commission of the Mid-South

Aging Commission of the Mid-South

Aging Commission of the Mid-South is open and continues to provide services to our senior citizens. Services are provided by phone, text, and in person. Services are provided by Crisis Intervention Specialists and Advocates. Crisis Intervention Specialists and Advocates are trained to provide crisis intervention, safety planning, and information and referral services to senior citizens.

What does this mean for seniors and our agency partners?

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Aging Commission of the Mid-South

Office of Criminal Justice

Behavioral Health Unit

The Behavioral Health Unit (BHU) is open and continues to provide services to our clients. Services are provided by phone, text, and in person. Services are provided by Crisis Intervention Specialists and Advocates. Crisis Intervention Specialists and Advocates are trained to provide crisis intervention, safety planning, and information and referral services to clients.

What does this mean for our clients and our agency partners?

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Office of Criminal Justice

Opioid Abuse Program

Shelby County Government is a partner in the Opioid Abuse Prevention Program (OAPP). The program is a collaborative effort between the Shelby County Government, the Shelby County Sheriff's Office, and the Shelby County Office of Criminal Justice. The program is a collaborative effort between the Shelby County Government, the Shelby County Sheriff's Office, and the Shelby County Office of Criminal Justice.

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Shelby County Government

Veterans Services

Shelby County Veterans Services is open and continues to provide services to our clients. Services are provided by phone, text, and in person. Services are provided by Crisis Intervention Specialists and Advocates. Crisis Intervention Specialists and Advocates are trained to provide crisis intervention, safety planning, and information and referral services to clients.

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Shelby County Government

Census

Census is Ever More Important Now

In spite of challenges we are all facing, the 2020 Census is ever more important now.

Shelby County Government is a partner in the Census 2020 Program. The program is a collaborative effort between the Shelby County Government, the Shelby County Sheriff's Office, and the Shelby County Office of Criminal Justice. The program is a collaborative effort between the Shelby County Government, the Shelby County Sheriff's Office, and the Shelby County Office of Criminal Justice.

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Shelby County Government

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Resources

CLICK HERE FOR MORE INFORMATION

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Shelby County Public Health https://www.shelbycounty.com/

Shelby County Emergency Management Shelby County Emergency Management, Shelby County Government, Shelby County Sheriff's Office, Shelby County Office of Criminal Justice.

Life Bridge Community Church - Food distribution through drive-thru - Call for Food Box Information 901-388-1000 - Food Distribution Hours: Tuesday, Wednesday, Thursday 10:00 AM - 2:00 PM

Shelby County Sheriff's Office - Shelby County Sheriff's Office, Shelby County Government, Shelby County Office of Criminal Justice.

Shelby County Office of Criminal Justice - Shelby County Office of Criminal Justice, Shelby County Government, Shelby County Sheriff's Office.

Shelby County Health and Human Services - Shelby County Health and Human Services, Shelby County Government, Shelby County Sheriff's Office, Shelby County Office of Criminal Justice