

Support and Hope for Residents in Need



**SHELBY COUNTY DIVISION
OF COMMUNITY SERVICES**

WHERE HUMAN NEEDS AND GOVERNMENT INTERSECT

The Division of Community Services promotes ongoing economic security and independence for the people of Shelby County. We do this by promoting, coordinating and delivering services that address the underlying conditions for well-being and justice. We strive to be a highly organized team and partner, dedicated to promoting a strong community where all people are able to reach their full potential.



**AGING COMMISSION
OF THE MID-SOUTH**

901-222-4111



**COMMUNITY
SERVICES AGENCY**

901-222-4200



**CRIME VICTIMS
&
RAPE CRISIS
C·E·N·T·E·R**

901-222-3950



**OFFICE OF
JUSTICE INITIATIVES**

901-222-4000



VETERANS SERVICES

901-222-4237



**OFFICE OF COMMUNITY
ENGAGEMENT & OUTREACH**

901-222-3991

SERVICES QUICK REFERENCE GUIDE

24-Hour Sexual Assault Hotline	Crime Victims & Rape Crisis Center	901-222-4350
Domestic Violence Services	Family Safety Center	901-222-4400
Employment Services	American Job Centers	901-707-8426
Energy Efficiency	Weatherization Assistance Program	901-636-7366
Food & Child Care	TN Department of Human Services	901-320-7200
Food, Clothes, & Furniture	Neighborhood Christian Center	901-881-6013
Health Services	Shelby County Health Department	901-222-9910
Housing & Addiction	Salvation Army	901-543-8586
Housing, Rent, Utilities, Food	Metropolitan Inter-Faith Association	901-527-0226
Latinx Services	Hispanic & Multicultural Affairs	901-222-3993
Suicide & Crisis Hotline	Memphis Crisis Center	901-274-7477
To report child abuse	TN Department of Children's Services	1-877-237-0004
To report elder abuse	TN Adult Protective Services	1-888-277-8366
Utility Assistance	Memphis, Light, Gas & Water	901-544-6549

ADDRESSING UNDERLYING CONDITIONS FOR WELL-BEING AND JUSTICE, FOR ALL TO REACH THEIR FULL POTENTIAL



AGING COMMISSION OF THE MID-SOUTH
901-222-4111

- Adult Day Care
- CHOICES
- Congregate Meals
- Caregiver Counseling
- Home-Delivered Meals
- Homemaker Services
- In-Home Respite
- Legal Assistance
- Medical Equipment and Supplies
- Medicare Counseling
- Personal Care
- Public Guardianship
- Elder Abuse Prevention
- Senior Care Activities
- SNAP
- Transportation



COMMUNITY SERVICES AGENCY
901-222-4200

- Utility/Rent/Mortgage Assistance**
 - Assists individuals and families in threat of utility loss, eviction or foreclosure
- Medical Prescription Assistance Program**
 - Assists uninsured and underinsured with non-narcotic prescription costs
- Self Empowerment for Resilient Families (SERF) Certificate program includes:**
 - Family/individual coaching
 - Info, referrals, advocacy
 - Emergency voucher assistance



CRIME VICTIMS RAPE & CRISIS CENTER
901-222-3950

- 24/7 Sexual Assault Forensic Exams and Advocacy
- Trauma Counseling
- Bilingual Services
- Assistance in filing for Victim Compensation and Orders of Protection
- Court Accompaniment
- Specialized Services for seniors, vulnerable adults, homicide survivors, and gunshot victims



OFFICE OF JUSTICE INITIATIVES
901-222-4000

- Behavioral Health**
 - For persons with mental illness involved in criminal justice system
 - Mental and Criminal Health Liaisons and Advocates
- Pretrial Services**
 - For Adults and Youth
 - Day Reporting Center
- Community Service
- Jail release
- Probation
- GPS Unit
- Court Operations and Reports



VETERANS SERVICES
901-222-4237

- Compensation and pension
- Disability and increases
- Upload evidence to support your claim
- Claim status and appeals
- Burial benefits
- Service and medical record requests
- Change of address
- Add a dependent
- Request forms



OFFICE OF COMMUNITY ENGAGEMENT & OUTREACH
901-222-3991

- Creates awareness of the various services offered by the Division of Community Services
- Improves experiences of those seeking services
- Focuses on the needs of special populations (Latinx and Multicultural, Early Childhood and Youth, Veterans)
- Develops strategic partnerships with internal and external partners