



**WANT EXTRA MONEY FOR YOUR BILLS?  
KEEP THE LIGHTS ON  
SHELBY COUNTY COMMUNITY  
SERVICES WANTS TO HELP YOU.**

- Is your income low? (see chart below)\*
- Do you have an active utility account?
- Are you a legal resident of Shelby County?



- Household member 60 years or older
- Household member 5 years or younger
- Household member with disability
- Household experienced an uncontrollable circumstance

**If all boxes are checked,**  
then you qualify for  
**Regular Assistance.**

**If ANY box is checked,**  
and you already received a  
**cut off notice,**  
then you qualify for  
**Emergency Assistance.**

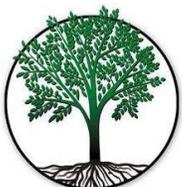
You may receive a one-time payment toward your bill up to \$650 per household.

**CALL TO MAKE AN IN-PERSON APPOINTMENT**

Call on Mondays only, starting at 8am, 901-222-4299

Our receptionist will determine if you are qualified, set up an in-person appointment, and tell you what documents you must bring.

**Or VISIT [www.shelbycountyttn.gov/UTILITY](http://www.shelbycountyttn.gov/UTILITY) and MAIL**



COMPLETE APPLICATIONS AND DOCUMENTS TO:  
Shelby County Community Services Agency  
3772 S. Hickory Ridge Mall Suite 516  
Memphis, TN 38115

**SORRY, NO WALK INS**

People in home	Monthly household income
1	\$1,562 or less
2	\$2,114 or less
3	\$2,667 or less
4	\$3,219 or less
5	\$3,772 or less
6	\$4,324 or less
7	\$4,877 or less
8	\$5,429 or less