



SHELBY COUNTY GOVERNMENT DIVISION OF COMMUNITY SERVICES™

Addressing underlying conditions of wellbeing and justice, for all to reach their full potential

Community Connections

A Newsletter of the Shelby County Government's Division of Community Services

Vision Statement

The Shelby County Division of Community Services strives to be a highly organized team and partner, dedicated to promoting a strong community where all people are able to reach their full potential.

Mission Statement

The Division of Community Services promotes ongoing economic security and independence for the people of Shelby County. We do this by promoting, coordinating and delivering services that address the underlying conditions for wellbeing and justice.

Change the Narrative & Work Collectively



A Message from the Director's Office

Over the past few years, the framework of collective impact has gained momentum as we have been challenged to look at the best approaches for addressing the most complex issues we face as a community.

Collective Impact is built on the premise that there is no single policy, organization or program that can solve our most difficult challenges. The approach requires organizations across all sectors to (1) develop

a common agenda; (2) establish shared measurements; (3) foster mutually reinforcing activities; (4) encourage continuous communication; and (5) to create a strong backbone organization to support and advocate for the work being done.

Within the Division of Community Services, we have long recognized the necessity of strong partnerships internally and externally to meet the diverse needs of individuals and families. We partner with health care, education, workforce, and faith based organizations daily to fill in gaps for services that we cannot deliver. The collective impact framework provides a more structured lens through which we create and maintain these partnerships with more likelihood of sustained success on a large scale.

As we work to continue progress towards our goals of staff and resource development, increasing awareness of services and creating connectivity between services, the division has a vision to better position ourselves as a key partner and convener in future collective impact efforts to address poverty in Shelby County. While we just found out that Memphis now ranks 2nd below New Orleans in both overall

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HELPING CITY AND COUNTY RESIDENTS RISE BY LIFTING OTHERS
 A Seminar on Doing Business with City and County Government
 October 18th, 9am to 12:30pm
 Porter Leath Early Childhood Academy
 628 Alice Ave., 38106

Everything You Wanted to Know About:

- * The Shelby County Division of Community Services
- * The Division of Housing & Community Development
- * Becoming a certified vendor
- * Benefits of being a designated "locally owned small business"
- * Bidding and purchasing process
- * Fiscal management requirements
- * Grants management best practices



For more information, contact Momentum Nonprofit Partners at 901-726-5725



and childhood poverty (Census Bureau's American Community Survey, 2017), there is no time to celebrate. In order to make significant strides in the reduction of poverty, we must continue to be strategic and willing to leverage the resources and capacities of various stakeholders. We must be willing to prioritize equity and build a culture that fosters relationships, trust, and respect across participants. We must ensure that individuals and families living in poverty are leading the conversation. We must change the narrative.

In the coming weeks, I encourage you to read more about the Collective Impact framework. One online resource is noted here: <https://collectiveimpactforum.org/what-collective-impact>



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Division Spotlight: Crime Victims Center and Rape Crisis Center

The Shelby County Crime Victims Center & Rape Crisis Center’s mission is to provide comprehensive services to victims of crime and their survivors, reduce their trauma, facilitate their recovery, empower them, and advocate for their rights to fair treatment and justice.

We believe in...

Victims:

- Who deserve to be treated with dignity and respect and never deserved to be abused or violated.
- Who have the capacity for resiliency, and even growth, following a traumatic event.

Services:

- That are high-quality, comprehensive, compassionate, creative, proactive, and trauma-informed;
- That promote the self-empowerment and self-determination of our clients;
- That aren’t one-size-fits-all—they are individualized and respectful of the client’s needs, culture, and background;
- That are holistic – addressing more than the violent episode, but also ongoing trauma and collateral concerns;
- That are evidence-based or community-informed (which requires our team to engage in continuing education and our programs to be routinely measured and analyzed for impact and effectiveness); and
- That are equitable.



ADVOCATE FOR VICTIMS

Our Team, who is successful when we...

- Are fair—to each other and our clients;
- Are safe—both physically and emotionally;
- Work together with honesty and integrity; and
- Partner with other county and community agencies and individuals to increase our capacity to serve victims and prevent violence.



A Safer & Healthier Community, one that:

- Addresses violence, crime, poverty, and interrelated systemic issues (i.e. racism, sexism, genderism, and other forms of inequity);
- Trusts and connects with one another, with community agencies, and with our government; and
- Knows about crime victims’ options, rights, and services available in our community.





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AWARENESS + ACTION = SOCIAL CHANGE
Domestic Violence Awareness Month

October is Domestic Violence Awareness Month!

Domestic violence affects more than **12 million** people in the United States each year. The issue cannot be ignored. To create change, we have to talk openly and acknowledge how domestic violence affects our communities, our families and our lives. We can't just turn away. We have to **See DV**.



Domestic Violence Awareness Month is an opportunity to shed more light on an issue that has claimed too many lives, and we're inviting everyone to get involved. Join the Shelby County Crime Victims Center and Rape Crisis Center this October to raise awareness of abuse, one story, one statement, one survivor at a time. Because there is only one way to end domestic violence: together.



Wednesday, October 17th: #WokeWednesday

Take action! You can make a difference by advocating for legislation and elected officials that support survivors.



Thursday, October 18th: #PurpleThursday

Show your support for domestic violence survivors and raise awareness by wearing purple on Oct. 18th! Organizations and individuals around the country and right here in Memphis will be participating, including The Shelby County Division of Community Services. Go purple for DVAM and share your pictures on social media with [#PurpleThursday!](#)



Friday, October 19th: Fame Friday

Support survivors by analyzing how we, as a society, talk about domestic violence. Domestic violence is present in the pop culture we consume – through music, movies, television, books, and media. Share how you are reframing these narratives to support survivors.

Help us help others impacted by domestic violence feel relaxed, refreshed, and renewed

Support the Pamper Day Donation Drive

Items Needed:

- | | | |
|---|----------------------------|--------------------|
| Comb/brush | Chap stick/clear lip gloss | Deodorant |
| Disposable adult wipes | Feminine products | Fingernail polish |
| Lotion | Perfume (samples) | Gently Used Purses |
| Rubbing alcohol | Soap | |
| Children & Adult women coats and sweaters | | |

Hosted by the Shelby County Crime Victims & Rape Crisis Centers and the Family Safety Center. Donations may be delivered to Jasmine Wright-Smith at the Crime Victims Center at 1750 Madison Ave., 1st Fl. by Friday, October 19th or by calling 901-222-3965





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Memphis & Shelby County 2018 Domestic Violence Awareness Month Events

- October 5th** **October 5th**, 6:00 pm to 9:00 pm, The Haven, 206 GE Patterson Ave – **Survivors Transition Party** – Sponsored by DSV Council – Contact Kevin Reed, mscdsvc01@gmail.com
- October 18th** **October 18th** at 8:00 am to October 19th at 4:00 pm, University of Memphis, UC Bluff Room – **Addressing Violence in the Home** – Sponsored by the U of M and the Memphis VA – Contact Michele Decremer, michele.decremer@va.gov
- October 20th** **October 20th**, 9:00 am, New Fellowship Christian Church, 5453 Stateline Road – **Stop the Violence 5K Walk/ Run** – Sponsored by Taffi T Crawford DV Foundation – Contact Verlechia Porter, verlechia.porter@stjude.org
- October 24th** **October 24th**, 6:00 pm – 8:00 pm, Levitt Shell – **First Respect, Then Connect: Creating & Keeping Healthy Relationships event** – Sponsored by the Shelby County Crime Victims Center & Rape Crisis Center and the Memphis Interpersonal Violence Prevention College Consortium – Contact Felica Richard Felica.richard@shelbycountyttn.gov
- October 27th** **October 27th**, 8:00 am, Hickory Hill Community Park, 3910 Ridgeway Road, 2K18
#HerLifeMatters Domestic Violence Awareness Walk – Sponsored by Share Life Community Network – Contact Kamekio Lewis, kamekio@bellsouth.net
- October 27th** **October 27th**, 9:30 am to 12:00 pm, 5868 Stage Road – **Healing to Wholeness Brunch** – Sponsored by Minister Derrick & Tori Anderson – Contact Tori Anderson @ 901-598-3996
- October 27th** **October 27**, 12:00 pm to 3:00 pm, University of Memphis, UC Bluff Room – **Healed From the Inside Out 3rd Annual Event / Capacity Conference** – Contact Angeletta Dabney, angeladabney@yahoo.com

-Save the Date-

FIRST RESPECT THEN CONNECT

"CREATING & KEEPING HEALTHY RELATIONSHIPS"

10.24

6P-8P | LEVITT SHELL

HOSTED BY
MEMPHIS INTERPERSONAL VIOLENCE
PREVENTION COLLEGE CONSORTIUM
&
SHELBY COUNTY CRIME VICTIMS CENTER
& RAPE CRISIS CENTER

PERFORMANCES BY
LOCAL YOUTH & YOUNG ADULTS.

NONPROFITS & COMMUNITY AGENCIES
ARE INVITED TO PARTICIPATE
IN A VENDOR FAIR

FOR MORE INFORMATION
PLEASE EMAIL US:
FELICA.RICHARD@SHELBYCOUNTYTN.GOV
OR CALL US AT 901.222.3950





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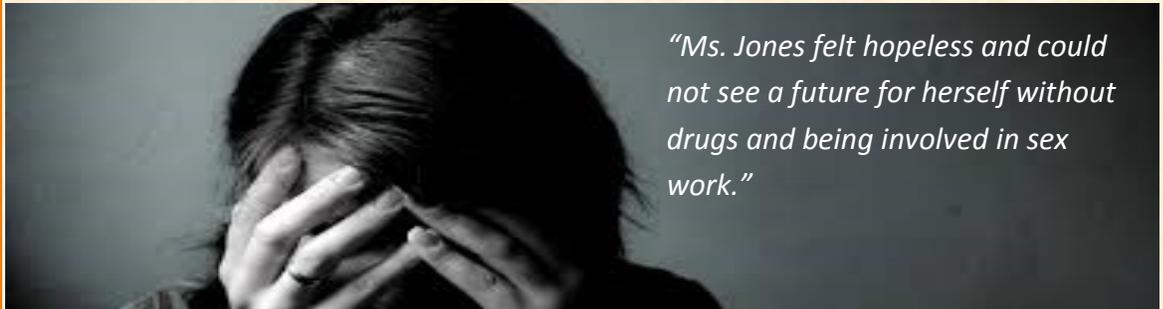
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Mental Health Court Offers A Way Out

When the Mental Health Court Team met Ms. Jones, her housing was unstable; her behavioral health condition of reoccurring major depressive disorder was untreated; and she was using crack cocaine regularly. Ms. Jones had been arrested 6 times over the years for prostitution near a church or school and had many arrests for theft. She felt hopeless and could not see a future for herself without drugs and being involved in sex work.

management at Alliance Health Services. We found that at one time she had received Supplemental Security Benefits due to her disability but that had been discontinued due to her drug use and frequent incarceration. We were able to have these benefits reestablished and assist her in securing a representative payee to assist her with money management.

Ms. Jones recently graduated from the Mental Health Court program. The crimi-



“Ms. Jones felt hopeless and could not see a future for herself without drugs and being involved in sex work.”

The Mental Health Court Team arranged for Ms. Jones to enter the “A Way Out” program. The mission of this program is to assist women desiring to permanently leave the sex trafficking industry. There she received a safe environment to heal mentally and emotionally, mentoring, individual counseling, and recovery classes to overcome her addiction. Additionally, her Case Manager, Tiffany Hilson, arranged for her to receive consistent psychiatric services and medication

nal charge for which she had been convicted of prior to participating in Mental Health Court was expunged and she is now living in her own apartment and participating in after-care services. At graduation, Ms. Jones said, “I am just thankful to be part of this program. If I had not met you all, I would have never made these changes in my life”. Her Mental Health Court Case Manager, Tiffany Hilson, commented, “I am so proud of Ms. Jones; she really changed her life”.

*Submitted by Kim Daugherty
Mental Health Court Coordinator*

#BeThe1To Suicide Prevention Month

Suicidal thoughts, much like mental health conditions, can affect anyone regardless of age, gender or background. In fact, suicide is often the result of an untreated mental health condition. Suicidal thoughts, although common, should not be considered normal and often indicate more serious issues.

Each year, more than 41,000 individuals die by suicide, leaving behind their friends and family members to navigate the tragedy of loss. In many cases, friends and families affected by a suicide loss (often

Continued on page 4

#BeThe1To

If you think someone might be considering suicide, be the one to help them by taking these five steps:

**ASK. KEEP THEM SAFE.
BE THERE. HELPTHEM
CONNECT.
FOLLOW UP.**

www.bethetto.com





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#BeThe1To Continued

called “suicide loss survivors”) are left in the dark. Too often the feelings of shame and stigma prevent them from talking openly.

September is National Suicide Prevention Awareness Month—a time to share resources and stories in an effort to shed light on this highly taboo and stigmatized topic. We use this month to reach out to those affected by suicide, raise awareness and connect individuals with suicidal ideation to treatment services. It is also important to ensure that individuals, friends and families have access to the resources they need to discuss suicide prevention.

KNOW THE WARNING SIGNS

- Threats or comments about killing themselves, also known as suicidal ideation, can begin with seemingly harmless thoughts like “I wish I wasn’t here” but can become more overt and dangerous
- Social withdrawal from friends, family and the community
- Increased alcohol and drug use
- Aggressive behavior
- Dramatic mood swings
- Talking, writing or thinking about death
- Impulsive or reckless behavior

IS THERE IMMINENT DANGER?

Any person exhibiting these behaviors should get care immediately:

- Putting their affairs in order and giving away their possessions
- Saying goodbye to friends and family
- Mood shifts from despair to calm
- Planning, possibly by looking around to buy, steal or borrow the tools they need to complete suicide, such as a firearm or prescription medication

If you are unsure, a licensed [mental health professional](#) can help assess risk.

RISK FACTORS FOR SUICIDE

Research has found that more than half of people 54% who died by suicide did not have a known mental health condition. A number of other things may put a person at risk of suicide, including:

- A family history of suicide.
- Substance abuse. Drugs and alcohol can result in mental highs and lows that exacerbate suicidal thoughts.
- Intoxication. More than one in three people who die from suicide are found to be currently under the influence.
- Access to firearms.
- A serious or chronic medical illness.
- Gender. Although more women than men attempt suicide, men are four times more likely to die by suicide.
- A history of trauma or abuse.
- Prolonged stress.
- Isolation.
- Age. People under age 24 or above age 65 are at a higher risk for suicide.
- A recent tragedy or loss.
- Agitation and sleep deprivation.

Information taken from the [National Alliance on Mental Illness](#)





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Health & Wealth Symposium

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"If you want to lower my blood pressure, lower my electric bill."

- Dr. Jason Purnell
The Health and Wealth Connection

Health & Wealth SYMPOSIUM



SPACE IS LIMITED
REGISTER NOW



WEDNESDAY, OCTOBER 17, 2018
9:00 AM-2:00 PM



PHILANDER SMITH COLLEGE
900 W DAISY L GATSON BATES DRIVE
LITTLE ROCK 72202

Our economic well-being impacts everything, including our health.

Register today and plan to join the Derek Lewis Foundation and the Arkansas Asset Funders Network for a Health/Wealth Symposium to elevate the role philanthropy, government, businesses, and community leaders play in promoting the integration and connection of health and wealth for low- and moderate-income individuals and their families.

Featuring

Dr. Ray Bignall, Nationwide Children's Hospital

Ted Talk Speakers

- Dr. Eduardo Ochoa, Assoc. Professor of Pediatrics, UAMS
- ShaRonda Love, Minority Health Commission
- Marquita Little, AR Advocates for Children and Families
- Kathy Grisham, Community Clinic





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September is Infant Mortality Awareness Month

According to the US Department of Health and Human Services, Office of Minority Health, the death of a baby before his or her first birthday is called infant mortality. The infant mortality rate is an estimate of the number of infant deaths for every 1,000 live births. This rate is often used as an indicator to measure the health and well-being of a nation, because factors affecting the health of entire populations can also impact the mortality rate of infants

September is Infant Mortality Awareness Month and the Office of Minority Health and the Shelby County Health Department is encouraging everyone to get involved to help reduce the infant mortality rate, particularly in minority communities.

Here are some key facts everyone should know to help prevent infant death and to ensure healthy birth outcomes:

PLAN for a pregnancy. Be healthy before, during, and after pregnancies.

SEEK prenatal care within your first trimester.

TAKE 400mcg of FOLIC ACID daily. This reduces the chances of birth defects.

KNOW the factors than can contribute to infant death: chronic disease, lack of pre-natal care, poor nutrition, smoking, and substance abuse.

GET TESTED (and treated if necessary) for sexually transmitted diseases.

FULL-TERM pregnancies are best for babies (approximately 40 weeks).

KNOW the signs and find help for post-partum depression.

CHOOSE breastfeeding as a method and support a woman’s choice to breastfeed.

PRACTICE THE ABC’S of SAFE

SLEEP—Alone, On their Backs, and in a Crib.

NEVER leave a baby unattended.

To learn more about programs aimed at ensuring the health and safety of families, youth, and babies, contact 901-222-9000.

Shelby County Health Department & the US Department of Health and Human Services, Office of Minority Health

Bundles for Babies

Shelby County Diaper Drive

September
22nd-30th

Why Diapers?

- In Memphis, 44% of children live in poverty.
- There are 0 direct government assistance programs for diapers.
- A healthy baby can use between 8-12 diapers daily costing \$100+ a month.



Ways to Donate

Purchase diapers or wipes, any size or brand will do, place them in a donation bin at one of the locations below :

- Crosstown Concourse, Central Atrium
- Germantown Middle School
- Fabellous Beauty Lounge
- For more locations visit our Facebook Page: Bundles for Babies Shelby County Diaper Drive

Help us meet our goal of 100,000 diapers by September 30th!

For more information email Dominique DeFreece at ddefreece@tuci.org











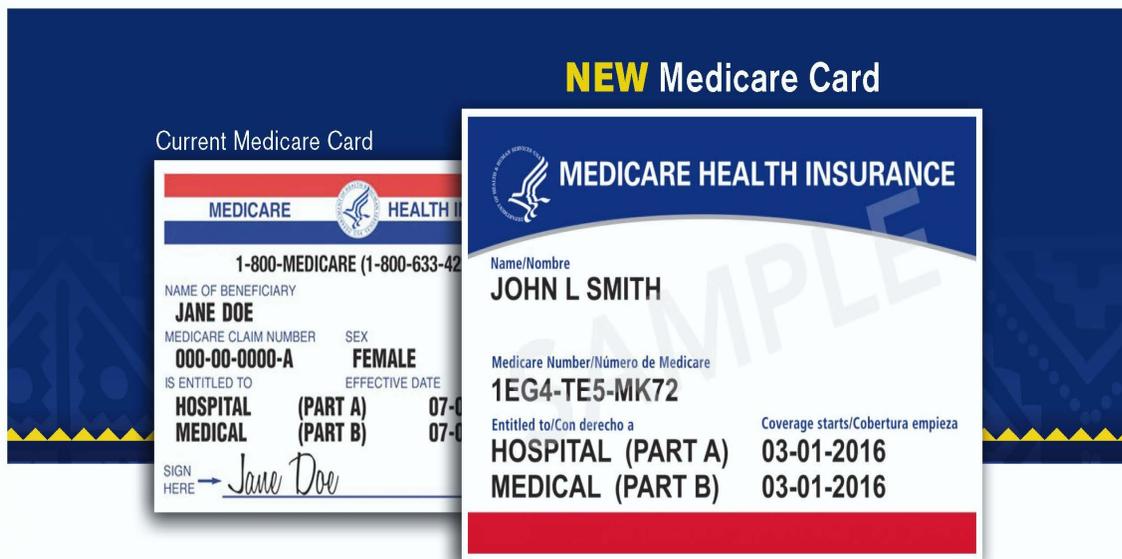

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New Medicare Cards Coming Soon!



Look for your new Medicare card starting in April 2018

Medicare will mail new Medicare cards with new Medicare numbers from April 2018 through April 2019. Once you receive your new card, you can use it at your tribal health care provider or wherever you receive care.

Here's what you can do to prepare.

Make sure your mailing address is up to date with the Social Security Administration.

- If your address needs to be corrected, contact Social Security at ssa.gov/myaccount or 1-800-772-1213. TTY users can call 1-800-325-0778.

Watch your mailbox for the envelope that will hold your new card.

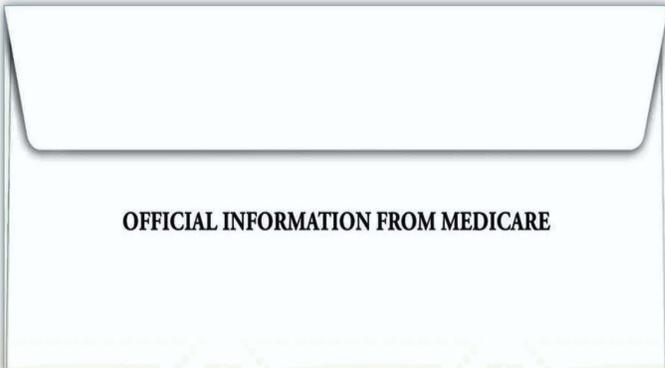
- Your card will come in a white envelope from the Department of Health and Human Services (see example on the right).
- The back of the envelope will say, "Official information from Medicare."

Learn more at go.medicare.gov/newcard or call 1-800-633-4227

Envelope Front



Envelope Back



@CMSGov #CMSNativeHealth





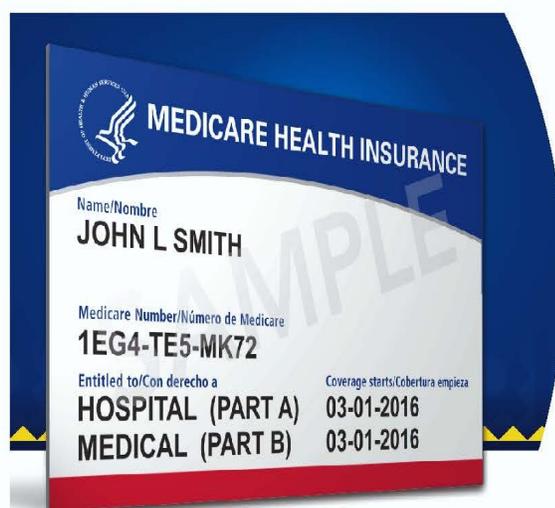
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Things to Know About the New Medicare Card



10 things to know about your new Medicare card

Medicare is mailing new Medicare cards starting in April 2018. Here are 10 things to know about your new Medicare card.

- 1. Mailing takes time:** Your card may arrive at a different time than your friend's or neighbor's.
- 2. Destroy your old Medicare card:** Once you get your new Medicare card, destroy your old Medicare card and start using your new card right away.
- 3. Keep your Medicare Advantage Card:** If you're in a Medicare Advantage Plan (like an health maintenance organization or preferred provider organization), your Medicare Advantage Plan ID card is your main card for Medicare – you should keep and use this card whenever you need care. However, you also may be asked to show your new Medicare card, so you should carry this card, too.
- 4. Guard your card:** Only give your new Medicare Number to your tribal health care providers, pharmacists, insurers, or people you trust to work with Medicare on your behalf.
- 5. Your Medicare Number is unique:** Your card has a new number instead of your Social Security Number. This new number is unique to you.
- 6. Your new card is paper:** Paper cards are easier for many providers to use and copy, and they save taxpayers a lot of money. Plus, you can print your own replacement card if you need one.
- 7. Keep your new card with you:** Carry your new card and show it to your doctor, your tribal health care provider, or your facility when you need care.
- 8. You can find your number:** If you forget your new card, you, your doctor, your tribal health care provider, or your facility may be able to look up your Medicare Number online.
- 9. Remember:** Your Medicare coverage and benefits will stay the same.
- 10. Help is available:** If you don't get your new Medicare card by April 2019, call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

You have the right to get Medicare information in an accessible format, like large print, braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit <https://www.cms.gov/about-cms/agency-information/aboutwebsite/cmsnondiscriminationnotice.html> or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.





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Welcome Fall Interns



Ashkon Elahi is a senior at the University of Memphis majoring in graphic design and is set to graduate in December. Ashkon loves painting, designing, and art overall. His favorite sport to watch is basketball and his favorite athlete is LeBron James. Ashkon’s hobbies are working out and designing clothes for his senior project. His is creating an entire clothing brand which must be completed by the end of the semester. Wish him luck!



Erin Ezell is a first semester graduate student in the Master of Public Administration program at the University of Memphis. She is concentrating her studies in Nonprofit Administration with hopes of becoming an Executive Director of a nonprofit in Memphis. She received her bachelors in Public Relations from the U of M in May 2017. In her spare time, she loves reading, binge watching Grey’s Anatomy, and yoga.

Find Us Around Town !

Shelby County Division of Community Services is Coming to a Location Near You!

Join Us at One of the Community Events Listed Here to receive information about the following :

- Services for older adults & adults with disabilities
- Rent , mortgage, utility & medical prescription assistance
- Services for multicultural & Hispanic individuals
- Mental health services
- Veterans services
- Crime Victim services

****Services available on site at these events*

Click here to invite us to your event or organization.

OCTOBER 6TH 10AM

HOLA FEST, CELEBRATING HISPANIC HERITAGE MONTH SEA ISLE ELEMENTARY

OCTOBER 9TH & 10TH 10AM

SOUTHWEST COMMUNITY COLLEGE: SOCIAL SERVICE AND MENTAL HEALTH FAIR SYCAMORE VIEW CAMPUS & DOWNTOWN CAMPUS

OCTOBER 10TH 10AM

UNIVERSITY OF MEMPHIS STUDENT HEALTH FAIR

OCTOBER 13TH 9AM

WELLNESS WITHOUT WALLS JERUSALEM BAPTIST CHURCH 1761 WEST SHELBY DRIVE

OCTOBER 24TH 8AM

GRACE MB CHURCH COMMUNITY HEALTH FAIR 1203 N. MANASSAS ST.





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Published by the Office of Community Engagement and Outreach for the Shelby County Division of Community Services
Keisha Walker, Administrator



Gwendoline Adams	Crime Victims Center & Rape Crisis Center	Sexual Assault Cold Case Victim Advocate
Demetrius Bradshaw	Pretrial Services	Counselor B
Idella Bass	Pretrial Services	Counselor B
Jasmine Clinton	Pretrial Services	Counselor B
Shellie Cobb	Pretrial Services	Temporary Employee
Marshal Coffman	Aging Commission	Accountant B
Kristie Hardy	Office of Justice Initiatives	Fiscal Manager
Carla Harris	Pretrial Services	Counselor B
LaTanya Hood	Community Services Agency	Clerical Specialist
Linda Jones	Community Services Agency	Temporary Employee
Brittany Parker	Pretrial Services	Counselor B
Dejara Sanders	Aging Commission	Part-time Public Guardian Specialist



Demetrius Bradshaw	Pretrial Services
Kimberly Burton	Pretrial Services
Megan Chatman	Pretrial Services
Darria Childress	Community Services Agency
Nakeshia Coleman	Pretrial Services
Tamala Davis	Community Services Agency
Flo Gibbs	Crime Victims Center
Antuan Haggan	Pretrial Services
Tonia Johnson	Pretrial Services
Tawanna Leland	Crime Victims Center
Jennifer Marshall	Crime Victims Center
Beverly Nelson	Community Services Agency
Teresa Page	Community Services Agency
Latasha Richmond	Aging Commission of the Mid-south
Shelia Shoemaker	Crime Victims Center
Evelyn Taylor	Pretrial Services
Valentia Taylor	Pretrial Services
Linda Wells	Aging Commission of the Mid-south

Got an idea for the October Newsletter? Email your submissions to Keisha Walker at Keisha.Walker@shelbycountyttn.gov on or before October 22nd.




Shelby County Government Division of Community Services
Shelby County Mayor's Administration
Dorcas Young Griffin, Director
www.shelbycountyttn.gov

