



A Facilitation Model of Shelby County  
Healthcare Network

**Finding a Medical Home for  
Residents of Memphis and  
Shelby County**



**Services:** Adult & Pediatric Primary Care, Obstetrics/Gynecology, Dentistry, Pharmacy Social Services, Psychological Services Mobile Clinic for Homeless Individuals & Refugees Host of outreach programs, such as Memphis Healthy Churches, Heart of a Woman, SAFE Against Sexual Assault & Families Matters

**Fees:** Services are offered on a sliding fee scale for uninsured patients. Proof of income, proof of address (a bill), and a picture ID required.

**Locations:**

- Broad Avenue Health Center  
2861 Broad Avenue  
901-260-8450
- Frayser Health Center  
3124 N. Thomas  
901-260-8400
- Third Street Health Center  
3362 S. Third Street  
901-398-2442  
Monday-Friday from 8:00 a.m. – 5 p.m.

Appointments are encouraged, but not necessary. Walk-ins are accepted daily for primary care and obstetrics services at 7:45 a.m. and 12:30 p.m. For dental services, walk-ins are accepted on Mondays only at 8:00 a.m.

### Church Health Center



**Services:** Gynecology  
Dispensary  
Social Services  
Adult and Pediatric Primary Care

**Fees:** Acute Walk-In Clinic (fee is \$30 and includes diagnosis, labs, and x-rays as needed. Patients with insurance are not eligible.)

**Location:** 1196 Peabody Ave.  
(901) 272-0003  
7:30 a.m. up to 9:00 p.m.  
Monday through Friday  
Closed on Wednesday 12:00 to 4:00 p.m.

To become a CHC patient: You must live in Shelby County Adults must be working and uninsured Children and adults over 65 may also be seen Proof of income, proof of address (a bill), and a picture ID required.



### Memphis Health Center

**Services:** Pediatric and Adult Primary Care, Obstetrics and Gynecology, Dental, Ophthalmology, HIV/AIDS, Podiatry, Lab and X-ray, Pharmacy (on-site), Family Planning, Social Services/ Case Management, Blues Project, WIC Mental Health Counseling, Health Education

**Fees:** Services are offered on a sliding fee scale for insured and uninsured patients. Proof of income, proof of address (a bill), and a picture ID required.

**Locations:** Memphis Health Center (main site)  
360 E.H. Crump Blvd.  
Memphis, TN. 38126  
901-775-2000  
Monday 8 a.m. to 9:00 p.m.  
Tuesday – Friday 8 a.m. to 5 p.m.

Rossville Health Center  
4940 Hwy. 57 at Knox Road  
Rossville, TN 38066  
901-853-2291  
Monday 8 a.m. to 9 p.m.  
Tues. – Wed. 8:00 a.m. to 4:30 p.m.  
Thursday – Friday 8:00 a.m. to 4:00 p.m.

Services by appointment 901-774-7773  
Dental walk-ins accepted M-F at 7:30 a.m.  
Medical walk-ins accepted M-F at 7:30 a.m.



The Shelby County Health Care Network

**Fees:** Services are offered on a sliding fee scale for uninsured patients. Proof of income, proof of address (a bill), and a picture ID required.

**Interpreter services are available at all HealthLoop locations.**

**American Way HealthLoop**  
4095 American Way 38118  
Mon-Wed. & Fri.  
8:30am - 4:30pm  
Thurs. 12:00 noon 8:30pm  
(901) 515-5000  
Services: Pediatrics  
Family medicine

**South Memphis HealthLoop**  
1362 Mississippi 38106  
M-F 7:30am - 4:30pm  
(901) 515-5700  
Services: Pediatrics  
Family medicine  
WIC  
Family planning

**Hollywood HealthLoop**  
2500 Peres 38108  
M-F 7:30am - 4:30pm  
(901) 515-5500  
Services: Pediatrics  
Family medicine  
OB/GYN, WIC  
Family planning

**Frayser HealthLoop**  
2574 Frayser Blvd. 38127  
M 8:00am - 8:30pm  
Tues, Wed. & Fri.  
8:00am - 4:30pm  
Thurs. 8:00AM - 12:00pm  
(901) 515-5300  
Services: Pediatrics  
Family medicine

**Bisson HealthLoop**  
602 W Mitchell Rd 38109  
M-F 8:30am - 4:30pm  
515-5100  
Services: Pediatrics  
Family medicine  
WIC  
Family planning

**S Third HealthLoop**  
1955 S. Third St.  
Mon., Thur. & Fri.  
8:00am - 4:30pm  
Tues. 8:00am - 8:00pm  
Wed. 8:00am - 12:00pm  
(901) 515-5800  
Services: Pediatrics  
Family medicine  
WIC  
Family planning

**Mid-South HealthLoop**  
409 Ayers 38105  
M-Th 8:00am - 5:00pm  
Friday 8:00am - 12:00pm  
Saturday 9:00am - 1:00pm  
(901) 515-5600  
Services: Pediatrics  
Family medicine  
OB/GYN  
Dental

**Guthrie HealthLoop**  
1064 Breedlove 38107  
M-F 7:30am - 4:30pm  
(901) 515-5400  
Services: Pediatrics  
Family medicine  
WIC  
Family planning

**Cawthon HealthLoop**  
1000 Haynes 38114  
M-F 7:30am - 4:30pm  
(901) 515-5200  
Services: Pediatrics  
Family medicine  
OB/GYN, WIC  
Family planning  
Dental

**Wellington HealthLoop**  
451 Linden 38126  
M-F 7:30am - 4:30pm  
(901) 515-5900  
Services: Pediatrics  
Family medicine  
WIC  
Family planning

### **What is Medical Connection?**

A number of medical providers working together to provide medical services and referrals for people who may not have insurance.

### **What is a medical home?**

A place where your medical record is already on file. When you need medical attention, your medical history is already there and you don't have to get new tests every time that can cost you a lot of money.

### **Why do I need a medical home?**

When you or someone in your family need medical attention, you can get treatment at the same place, every time, from a caring medical staff who already knows your medical history.

### **How do I find a medical home?**

Find a location near you and make an appointment.

### **How much does it cost?**

There is a sliding fee scale based on income.

### **What should I bring?**

A picture ID, proof of income, and proof of address (a bill.)



### **Talk To a Nurse**

If you have a question about your symptoms and you're not sure what to do, call MedCall. A nurse can answer your questions any time, day or night.

# **901-579-4797**



## ***Finding a Medical Home for Residents of Memphis and Shelby County***

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***Have you lost TennCare?***

***Do you need medical care?***

***Do you go to the  
emergency room often?***

**Medical Connection is for you!**