

Trapped Woman Rescued From Vehicle

Corrections Center Inmate Will Be Honored this month for the Rescued Trapped Woman From Vehicle



Directors of Corrections, Mr. Gupton, Shelby County, Mayor Mark Luttrell, Margaret Dobbs and Tyteaddis Johnson

A Memphis woman personally thanked a Shelby County Corrections Center inmate who rescued her after a three-vehicle traffic crash.

Tyteaddis Johnson, was assigned to a grass-cutting crew near Memphis International Airport on July 21st. Just after 1:30pm, a car turned west onto Brooks Road from Airways Boulevard and crashed into a vehicle driven by Margaret Dobbs. Dobbs' car then hit another vehicle and flipped over.

Dobbs was trapped upside down in her seatbelt. Johnson reached through the window, cut the seatbelt with some lawn sheers, and pulled her from the car. Johnson kept her calm until paramedics arrived.

Happy Halloween

Story Contributors:

Mayor's Staff, Cover Photos
 Mayor's Photo Gallery
 Commerical Appeal
 Olliette Murray– Family Safety Center
 JoAnn Cole– Retiree's
 Chamayne Shaw– Condolences, Anniversaries



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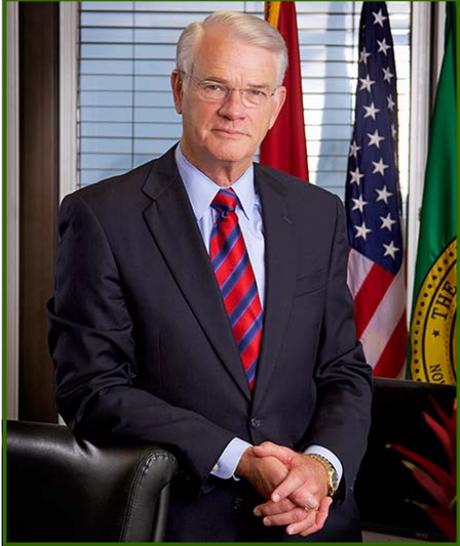


COUNTY LINES

VOLUME V

ISSUE: 10, October 2014

Greetings from the Mayor



The holiday season is approaching and I want to wish all of you the best for the season. It is a time to give special attention to family and friends. It is also a time to be cautious and to practice good safety habits.

Over the past few months, I have been encouraged by the life-changing events of some of our residents – one house at a time or one groundbreaking at a time. You will see photos of some of these events in this edition.

I have toured and met with many local organizations that focus on healthy lifestyles changes; child and youth development for improved education standards; and community engagement to reduce crime. This is good news to see the intense attention and collaboration given to the welfare of our citizens.

The government, at all levels, has been challenged to maintain healthy levels of services to all of our citizens. We are fortunate to have nonprofit organizations and private industries that have dedicated their missions to helping relieve some of these obstacles.

During the next few weeks of holiday celebrations and outings, take some time out to rest and to enjoy some of activities of the historic cultural venues offered here. There are many performances, sports events, and festivals coming.

I appreciate all you do to make Shelby County a good place to live.

Mayor Luttrell on the Move...



Mayor Luttrell, officials with the Shelby County Health Department and the Shelby County Office of Preparedness discussed prevention and response plans about the growing threat of the Ebola virus. No cases have been reported in Shelby County.



Since 2009, Katie Kitchin dedicated herself to assist homeless people throughout Shelby County and brought awareness to this growing problem that affects our community. Katie stands next to Mayor Luttrell to receive her Proclamation.



Katie Kitchin receiving her Proclamation by Mayor Luttrell.



Mayor's Retreat..... Mayor Luttrell and Director Copeland showing off their strength to Wellness Coordinator Elyse Lovelace!!



Mayor Luttrell, and the new Commissioners are working together for a unified way of serving the citizens.



Photo Gallery **Electrolux**



Appliance maker Electrolux donated a truckload of Frigidaire freezers to the Mid-South Food Bank for distribution to partner agencies.

The Swedish company, which makes high-end cooking appliances at a \$190 million Memphis factory, also donated Frigidaire ovens to Neighborhood Christian Centers for distribution to needy residents.



Mrs. Ephie Johnson, Mayor Wharton, and Steve Shular at the Mid-South Food Bank.



Steve Shular, Director of Communications of the Shelby County Mayor's office.... Speaking at the Mid-South Food Bank on behalf of the Shelby County Mayor Luttrell, on the gratification and importance of the donations made by Electrolux to the many needed residents.

Departmental News

Shelby County Office of Preparedness

Shelby County Offers Free Preparedness Training



Emergencies such as earthquakes, hazardous materials accidents, terrorism, power outages, major fires, flooding, and epidemics can occur with little to no warning. Are you and your family prepared? Learn how you can stay safe when the unexpected occurs by enrolling in the Community Emergency Response Team (CERT) training from the Shelby County Office of Preparedness, under the direction of Dale Lane.

Through lectures, videos, and hands-on exercises, students learn what to do before, during and after a disaster. Modules include fire safety and suppression, disaster psychology, medical triage and first aid, hazardous materials safety, disaster preparation, terrorism, and light search and rescue. Students learn life-saving skills and gain confidence that they will know what to do when the unexpected occurs. CERT graduates are then able to assist family, neighbors, and co-workers until professional rescuers arrive on the scene.

CERT training is led by Eugene Jones, Coordinator / Preparedness Officer. The training is held on two consecutive Saturdays, 8:00 a.m. - 4:30 p.m., 1075 Mullins Station Road, Building C, Memphis, TN 38134. **CERT classes are on November 1 and 8, 2014.** Students must be 18 years of age, unless accompanied by a parent or guardian. Pre-registration is required. For more information or to register, please email Sandra Mathias, Reserve Program Manager, at mathiassl@bellsouth.net.





Department News

United Way Campaign



Shelby County Government's United Way campaign is still going on and you still have time to donate and **Live United**. You can make your pledge fast and easy by using the online link provided. Just [click here](#) and make your pledge today!

Using this link, you can select your donation amount and you will be able to designate the amount that is the best for your personal giving. Give to the organizations that matter to you! Options are available to donate to United Way overall, to a specific organization, or a combination of organizations. You can even designate what percentage or dollar amount you would like to send to each organization.

Sign up today! Donate in 2014 and pay in 2015.

The time frame to pledge is now until November 30, 2014. You can return to the site to edit your deduction anytime during the registration window, but your choices are locked in after November 30, 2014. **Payroll deductions will not begin until January 1, 2015.**

Live United.

Shelby County Chair
Janice A. Holmes, Human Resources

Mike Lewis, Human Resources



2014 OPEN ENROLLMENT

IT'S HERE.....

Shelby County's new Benefit Harbor online benefit enrollment system has arrived for our 2014 open enrollment. Open enrollment is November 3 – 21, 2014.

This year there is a video that will explain changes to the benefit plans. Please click on the link below to watch the benefits video:

<http://shelbycountyttn.gov/index.aspx?NID=3089>

Since the County is implementing this new online enrollment system, **ALL EMPLOYEES MUST** re-enroll for their benefits during the open enrollment period. Employees may make changes to their benefits during open enrollment.

The Log-In Process for the Benefit Harbor System is as follows:

To access and enroll into the Benefit Harbor website, please log-in at

www.mybenefitharbor.com/shelbycountyttn

The sign in box is located at the top left hand corner of the screen and you must input your nine (9) digit social security number plus the digits 619 (example: 123456789619) into the box.

The password will be **shelby**.

Then click on the "Sign In" tab. Once you log-in, the system will prompt you to change your password – your password should be at least four (4) characters containing upper and lower case letters and one (1) number.

Employees may also contact Benefit Harbor's Benefits Center to enroll. Listed below are the phone numbers and hours of operation for enrolling:

Active employees - 888.464.7565
Retirees - 866.347.8050

Operating Hours (Central Standard Time):
Monday – Thursday 7:30 a.m. to 7:00 p.m.
Friday 7:30 a.m. to 4:00 p.m.

Remember, **ALL EMPLOYEES MUST RE-ENROLL** during open enrollment.



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Department News

Shelby County Promotions Spotlight

The following Shelby County employees were promoted during the month of September 2014.

<u>Name</u>	<u>Department</u>	<u>Position</u>
Rheunte Benson	General Session Clerk	Chief Principal Court Clerk
Cecil Booker	Sheriff's Office	Sheriff's Chief Inspector
Marcha Bradley	Health Department	Public Health Coordinator
Betty Bryant	Trustee's Office	Lead Cashier
Kirk Fields	Sheriff's Office	Facility Administrator
John Garcia	Sheriff's Office	Sheriff's Lieutenant
Andrea Gates	Sheriff's Office	Jail Processing Specialist
Frances Golden	Criminal Court	Principal Court Clerk
Raoul Gonzalez	Sheriff's Office	Sheriff's PTL Sergeant
Brian Harder	Finance Office	Controller
Cassandra Horton	Criminal Court	Principal Court Clerk
Charles Howeth	Sheriff's Office	Sheriff's PTL Sergeant
Katrina Isaac	General Session Clerk	Chief Principal Court Clerk
Vicky Johnson	Trustee's Office	Tax Collector
William Johnson	Public Defender Office	Asst. Public Defender
Jody Kane	Human Resource	HR Specialist
Rosalind Knight	Health Department	Public Health Coordinator
Dale Lane	CAO	Director Office Preparedness
Shayla Lawrence	Health Department	Public Health Coordinator
Johnny Leard	Sheriff's Office	Locksmith
Michael Leech	Sheriff's Office	Division Director- Chief ADM
William Mangrum	Circuit Court	Supervisor B
William Mattix	Fire Department	Instructor- Fire Training
Bennett Morris	Sheriff's Office	Sheriff Captain
Laquitta Morris	Support Service	Human Resource Assistant
James Raddatz	Sheriff's Office	Sheriff PTL Sergeant
Toney Sanders	Criminal Court	Principal Court Clerk
Eugenia Sumner	Sheriff's Office	Sheriff PTL Sergeant
Terry Tate	Sheriff's Office	Sheriff Lieutenant
Brandon Walls	Pretrial Service	Counselor B



Congratulations!



Family Safety Center

Department News

National Domestic Violence Awareness Month



The Crime Victims Center The Shelby County Crime Victims Center is the hub of victim services for the City of Memphis and Shelby County. Any resident of Shelby County who is a victim of a crime, or anyone who becomes a victim while visiting the county, may access services through this office. Victim services include:

- Assistance Filing for the Tennessee Criminal Injuries Fund
- Crisis counseling
- Help developing a meaningful safety plan
- Help with obtaining an Order of Protection
- Help with Social Services needs, including screening

Note: All services are free and confidential.

For help as a victim of crime, please contact us at (901) 222-3950, Monday - Friday, 8:00 am - 4:30 pm. Or, you may complete the following online request for help:

Contact

Anna Whalley, LCSW
Administrator of
Crime Victim Services

The Crime Victims Center (CVC)
1750 Madison Ave., Suite 100
Memphis, TN 38104

Ph: (901) 222-3950
Fx: (901) 222-3951

Monday - Friday
8:00 am - 4:30 pm





Departmental News

Mayor Luttrell Appoints New Directors to Shelby County Government

Welcome!



Dale Lane



Martha Lott

Dale Lane has assumed his duties of Director of the Shelby County Office of Homeland Security/Office of Preparedness. Lane was former Chief Inspector of the Uniform Patrol Division at the Shelby County Sheriff's Office.

He started his law enforcement career in 1987 and served in various leadership positions including the Assistant Director of the Sheriff's Office Training Academy and Commander of the Sheriff's Office Homeland Security Bureau, SWAT Team, and Bomb Squad.

Lane's an adjunct instructor at Union University. He has an M.S. in Operations Management from the University of Arkansas, is a graduate of the FBI National Academy and also the U.S. Secret Service Dignitary Protection and U.S. Secret Service National Threat Assessment programs.

Lott was formerly General Services Director for the City of Memphis. She's served in that job since 2010. Before that, she was Regional Services Administrator of the Memphis Metropolitan Planning Organization.

Lott also worked at Shelby County Government from 1995-2004. She was Grants Manager and assisted in the reorganization of various departments.

Lott is also a former Memphis Police Officer and received a B.S. in Criminal Justice from the University of Southern Mississippi.

Shelby County Office of Preparedness

The Shelby County Office of Preparedness (SCOP) is participating in the weekly Memphis Police Department Citizen Academy. Representatives from SCOP speak to citizens attending the academy about the importance of being personally prepared for all of the hazards and threats that may happen at any time in Shelby County. Citizens are given FEMA and Citizen Corps brochures and handouts from the agency. Representatives from SCOP have visited at the Airways, Old Allen, Raines, South Main, and Ridgeway precincts. The weekly talks continue through October.



SCOP Speaks at Citizen Academy



Agricenter International

Agricenter International Brings Harvest Happiness to Le Bonheur



October 29, 2014... Patients at Le Bonheur Children's Hospital were treated to over 100 art-inspired pumpkins from the Agricenter's 2014 Harvest Festival. More than 3,000 families enjoyed a beautiful fall day at the annual event, held in celebration of harvest, a time when farmers have gathered the last of their summer crops.

Agricenter's Harvest Festival is held each year in October and includes activities ranging from pumpkin painting to hayrides as well as arts, crafts, food and



TRAINING INFORMATION!

National Cyber Security Awareness



Shelby County Government will be joining the Multi-State Information and Analysis Center, along with the [U.S. Department of Homeland Security](#), the [National Cyber Security Alliance](#) and the [National Association of State Chief Information Officers](#) to recognize the 11th annual National Cyber Security Awareness Month (NCSAM) entitled “Cyber Security Is Our Shared Responsibility”.



The purpose of this united effort is to maintain a cyberspace that is safer, more resilient, and remains a source of tremendous opportunity and growth for years to come. NCSAM is designed to engage and

educate public and private sector partners through events and initiatives with the goal of raising awareness about cybersecurity to increase the resiliency of the nation in the event of a cyber-incident. The documents attached to this email will assist us all in becoming safer through actively monitoring our online transactions, implementing stronger passwords, and understanding the importance of firewalls for our personal devices.

The Secrets of Facilitation November 4th from 2:00-4:00

This course will guide you through a comprehensive methodology for facilitating groups, task forces, and other sessions that require groups to come together to achieve a common end.

Personal Safety During the Holidays November 5th 2:00-4:00

This class provides a non-threatening and safe place for men and women to learn different strategies to increase their confidence and stay safe in all types of environments.

Managing Stress During the Holidays November 12th 2:00-4:00

Too often we take holiday stress for granted. We often have higher expectations for this season than for any other time of the year. Planning for the holidays can leave us feeling impatient, cranky, and — in some cases — depressed. When the realities of day-to-day life conflict with our efforts to make the holiday season perfect, stress results.

Developing Your Collaborative Skills November 14th 8:30-10:30

In today’s struggling economy, collaboration is critical; when there is collaboration there is an increase of productivity and profitability. During this training, we will discuss skills needed to work together while allowing individual interests to be heard and still accomplish the goal.

Delegating and Empowering November 18th 2:00-4:00

Course Description: Delegation is a management technique often discussed, but rarely used for its maximum benefits. Delegation is a tool when correctly implemented empowers employees and creates ownership for all team members in the organization’s success. This workshop will provide participants with necessary tools to utilize delegation in a manner that meets the goals of supervisors, employees and the organization’s bottom line.

Business Grammar Workshop November 19th 2:00-4:00

Professionals who can write clearly and correctly are far more valuable to an organization whose business writing is filled with errors. During this course you’ll learn the standard rules for proper usage and grammar and participate in hands on exercises to increase your confidence and ability when writing any type for business correspondence.

Information Technology Services also invites you to access the monthly security newsletters posted on the <https://my.shelbycountyttn.gov/> site under Information Technology and Information Systems Security. These newsletters are made available by close of business on the first Monday of each month and provide specific guidance on security topics ranging from protecting your mobile devices to spotting and dealing with social media scams.

As we increase our personal resilience to cyber-attacks, by increasing our knowledge of security topics and implementing best practices individually, we increase the collective cyber security of our neighbors, coworkers, friends, and fellow citizens.

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COUNTY LINES

VOLUME V

ISSUE: 10, October 2014

About Shelby County

Shelby County was established in 1819. It is the state's largest county both in terms of population and geographic area. Its county seat is Memphis. It is part of the Memphis Metropolitan Statistical Area, which comprises eight counties in the three states of Tennessee, Mississippi, and Arkansas. Shelby County was named for Governor Isaac Shelby (1750-1826) of Kentucky.

Shelby County is governed by a mayor-commissioner form of government under a Home Rule Charter that went into effect on September 1, 1986. Each serves a 4-year term. Together, the administration and the Board of County Commissioners are responsible for governing the most populous of Tennessee's 95 counties. The county's personnel staff of approximately 6,270 people have the direct duty of providing services for 910,100 citizens according to the 2007 estimated census data.

Mark H. Luttrell, Jr., was elected as Shelby County Mayor on August 5, 2010.

Anniversaries

OCTOBER 2014

ANNIVERSARIES

35 Years of Service

- Shirley Bobo, Health Dept.
- Carl Benson, Sheriff's Office
- James Scruggs, Sheriff's Office
- Harold Stabe, Sheriff's Office
- Sherry Schedler, Juvenile Court
- Elizabeth Bratcher, Sheriff's Office
- Darrell Applegate, Criminal Court
- Roosevelt Moore, Sheriff's Office

30 Years of Service

- Steven Solaas, Information Tech.
- George Catron Jr., Sheriff's Office
- Fred Solang, Sheriff's Office
- Sandra Young, Sheriff's Office
- Genn Phillips, Corrections
- Robert Cole, Juvenile Court

25 Years of Service

- Barbara Harris, Corrections
- Stephanie, Sumlar, Corrections
- Tennia Williams, Corrections
- Henrietta Harris, CSA
- Don McKee, Human Resource
- Robert Butterick, Sheriff's Office
- Gray Gadd Jr., Sheriff's Office
- Jeffery Segerson, Sheriff's Office
- Vickie Houston, Sheriff's Office
- Tyrany Perry, GSCRIM
- Hughlett Maxwell, Juvenile Court
- Dirk Beasley, Sheriff's Office
- Robert Elliott, Sheriff's Office
- Imogene Felix, Sheriff's Office
- Gina Lee, Sheriff's Office
- Adrian Mckissic, Sheriff's Office
- Theresa Vester, Sheriff's Office
- Roosevelt Martin Jr., Supervisor
- Cassandra Thompson, EOC Investigator
- Phyllis Sherman, Sheriff's Office
- Robbie, Wright Sheriff's Office

Retirees

OCTOBER 2014

RETIREES

Employee, (Years & Services) & Dept.

- Wanda F. Boga,(33), Sheriff's Office
- Todd J. Cash(27), Sheriff's Office
- Darryl S. Chabot, (25), Sheriff's Office
- Ethel E. Clark, (34), MED
- Betty A. Cooley, (29) MED
- Donna G. Freeman, (25), Health Services
- Barbara Gaither, (27), Community Services
- Eddie G. Gross, (30), Sheriff's Office
- Bernard J. Harty, (11), Juvenile Court Clerk
- Margie L. Hyde, (20), Human Resources
- Dorothy D. Jones, (14), Community Services
- Clint Lurry, (35), Road Department
- Walter J. Mathis, (33), Trustee Office
- David C. Newsom, (44), Board of Equalization
- Venesa L. Parks, (25), Finance
- Ververly D. Ross, (19), Sheriff's Office
- Randall L. Rhea, (40), Sheriff's Office
- Harry C. Scott, (13), Sheriff's Office
- James E. Shumpert, (25), Corrections
- Elsie L. Wilhelm, (15), Criminal Court Clerk
- Craig D. Wright, (25), Corrections
- Wanda S. Wright, (21), Criminal Court Clerk

Condolences

SEPTEMBER 2014 CONDOLENCES

Below is a list of employees who lost a loved one this month. Please keep them and their families in your prayers.

<u>Employee</u>	<u>Department</u>	<u>Relative</u>	<u>Relations</u>
Gloria Claxton	County Clerk's Office	Ms. Bernice Allen	Mother
Tracy Askew	Chancery Court	Mr. Michael H. Williams	Father
Mary Smith	County Clerk's Office	Mr. Steve Smith	Husband

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 Published by the Public Affairs Office:
 Steve Shular 901-222-2047
 Theresa Hill 901-222-2013
 Mattie James (Assoc. Editor) 901-222-2000
 Pat Herndon (Graphic Design) 901-222-2447

WE ARE ON THE WEB!
WWW.SHELBYCOUNTYTN.GOV